



Terminal Learning Objective



- Task: Perform Cost Benefit Analysis
- Condition: You are a cost advisor technician with access to all regulations/course handouts, and awareness of Operational Environment (OE)/Contemporary Operational Environment (COE) variables and actors
- Standard: with at least 80% accuracy:
- Define the purpose and motivation for Cost Benefit Analysis.
- Learn the Army 8 Step Cost Benefit Analysis process.
- Identify and enter relevant scenario data into macro enabled templates to calculate cost data, and inform managerial cost decisions.

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Course Outline and Content



This introductory course is comprised of the following main components:

- I. Overview of Cost Benefit Analysis and its role in the U.S. Army
 - a. A discussion focused on the elements of costing and cost management
 - b. Army Training on Cost Benefit Analysis; What, Why, How, Who, When
- II. Detail the Army 8 Step Cost Benefit Analysis Process
 - a. Utilize the Army CBA training program
 - Includes video from the CBA training session taught by Ms. Cecile Batchelor CIV USA ASA FMC
- III. Perform Case Studies to apply the Army 8 Step CBA Process
 - a. Case 1 Choosing an Item from a Lunch Menu
 - b. Case 2 Choosing a Mode of Transportation
 - c. Case 3 Army Pre-Positioned Stock

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There Are Many Possible Ways to Measure Costs

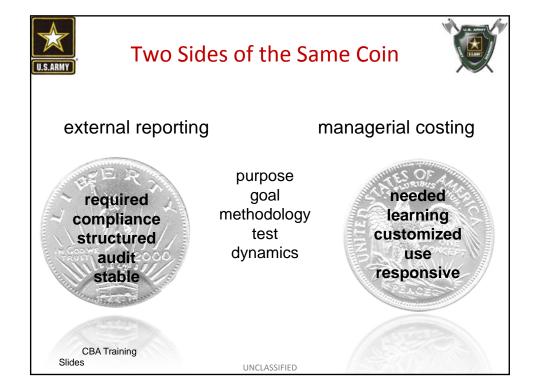


- Consider the Following Types of Cost:
 - absorption, actual, average, avoidable, capital, carrying, common, controllable, conversion, current, depreciation, direct, discretionary, estimated, fixed, full, funded, historical, imputed, incremental, indirect, inter-entity, inventoriable, joint, mixed, non-production, normal, opportunity, out-of-pocket, overhead, period, primary, prime, project, quality, reimbursable, relevant, responsibility, separable, standard, sunk, target, unavoidable, unfunded, unit, variable.

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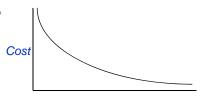




Demand Curve



- The most fundamental use of managerial costing is in decision support.
- Consider the "demand curve" from basic supply and demand economics.



Quantity Demanded

The "demand curve" recognizes that consumption increases as cost decreases

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Demand Curve



• Consider how consumption increased as cost was cut on calculators, computers, cell phones, I-pods and Kindles.

Can you think of other examples where cost reductions resulted in higher consumption?

 Ten years ago soldiers were sought for jobs such as handing out towels in the gym because they were "free" to the Garrison and free goods have infinite demand.

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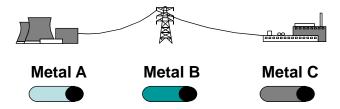
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Decision Making Without Cost

 It is late September and you must buy cable to transmit power from generator to user



- Three metals are proposed and C is the best conductor and A is the worst
- Make a purchase decision ----- NOW!

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Decision Making With Cost

Would your decision change if you were given the cost of each metal?

Metal A = \$0.20 per pound (iron)

Metal B = \$4.10 per pound (copper)

Metal C = \$1,500 per troy ounce (gold)

Would you pick Metal A (iron) because it cost only \$.20 per pound?

• Iron is a terrible conductor often used as a resistance element in toasters and hairdryers

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Making Informed Decisions



Which metal would you choose given price and conductivity information

 Copper is used for electrical wire because it offers good conductivity at a reasonable price.

The best decisions are "cost informed" and not necessarily cost dominated.

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Take Away Lessons



- The absence of cost information can overvalue other attributes and may result in poor decisions.
- Not knowing cost makes everything appear to be free
 - Free goods have infinite demand
 - Things that aren't free, but appear to be free, get over consumed
 - Attempts to prevent overconsumption often lead to management paradigms of rules, regulations, and restrictions.

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Cost Benefit Analysis



- Cost Benefit Analysis (CBA) is a formal decision support tool
- CBA objective is to make better decisions in support of mission objectives by considering both quantifiable and nonquantifiable costs



• Its greatest value, may be through the learning that occurs during the process which can generate new courses of action or improvements to existing methodologies/processes.

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Cost Benefit Fundamentals

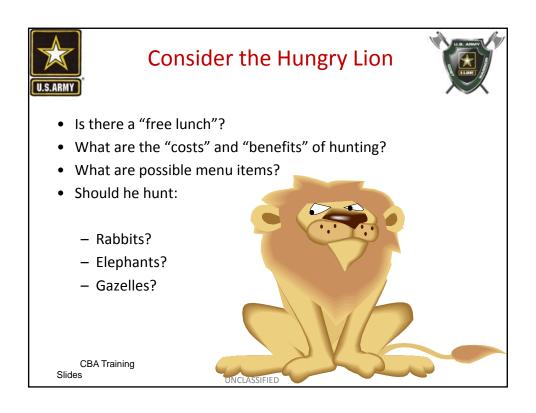


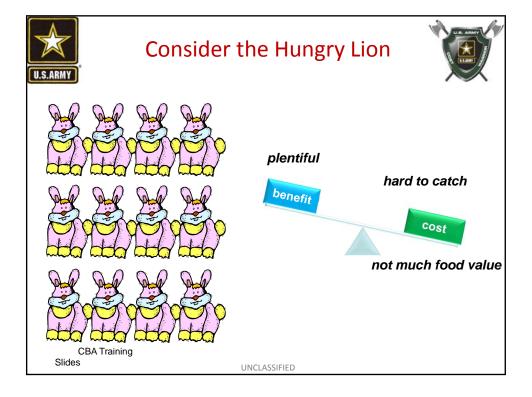
- Benefits must at least equal (but will hopefully exceed) Costs
- Benefits and Costs are difficult to quantify at times.
- Costs can be estimated but this requires some skill and thoughtful direction to get credible intelligence rather than misleading data
- Benefits are usually more subjective than Costs and are often non-quantifiable
- Establishing Costs places a useful bound on what must be the minimum value of Benefits
- CBA goal is to make better decisions by considering costs and benefits simultaneously, and to stimulate future learning and improvement

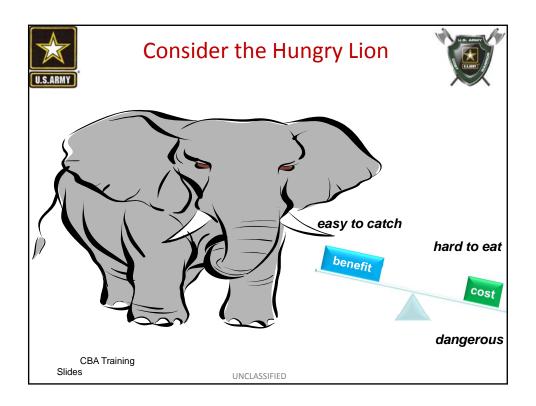
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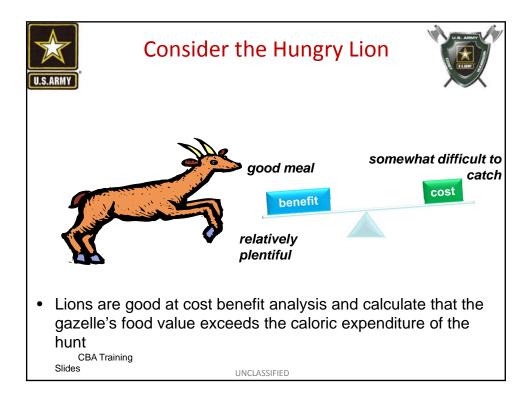
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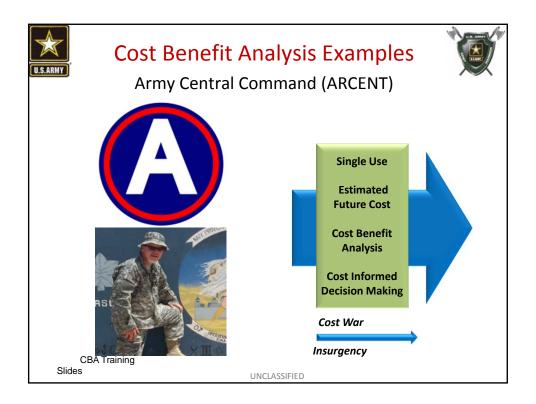
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Refurbishing Shipping Containers



- Withdrawal from Iraq created the need for shipping containers
- 8,000 of the 90,000 containers in country were not suitable for ocean transit
- A multi-million dollar purchase order was written to bring them up to standard
- BG McGhee, ARCENT C-8, assigned cost team to do CBA for the Coalition Acquisition Review Board
- It was found that the 82,000 suitable containers were more than adequate for withdrawal

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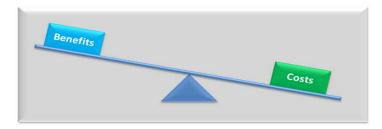
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Refurbishing Shipping Containers



- The purchase order was cancelled
- Existing, suitable containers were used



(The technical accounting term for this type of decision is "no brainer")

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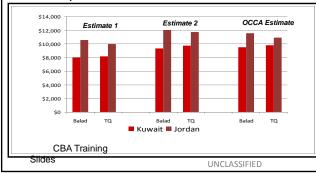
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Cost "Intelligence" in Strategic Geo-Political Tradeoffs



- Retrograde Shipping Point Alternatives
 - GEN Petraeus wanted to maximize shipments to CONUS through Jordan as way to reward an ally
 - LTG Webster showed GEN Petraeus the following cost product



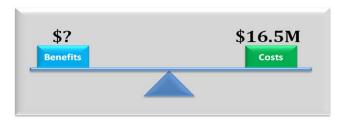
Cost to ship through Jordan more costly than Kuwait Three separate estimates compared Geo Political considerations may outweigh cost to ship through Jordan



Known Cost: Unknown Benefit



- The geopolitical benefits of "rewarding" Jordan are impossible to quantify
 - Are they worth \$16.5M?
- Who should make this determination?



 General Petraeas brought the issue to King Abdullah's attention and started a process of generating alternatives and negotiations

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Main Battle Tank Requirements



- Significant main battle tank forces have been kept in Iraq since the initial invasion
- None has fired a round since the initial invasion raising the question of whether they should be kept in Iraq
- A CBA was performed to compare the dollar cost of leaving the battle tank forces in Iraq with;
 - Costs of not having them elsewhere
 - Benefits of having them near Iran
 - Benefits of deterring conflict in the region
- CBA can compare quantifiable costs and benefits with nonquantifiable costs and benefits

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Main Battle Tank Requirements



- Many of the costs were quantified; soldiers, sustainment, fuel, transport, repair, and arms
- However, non-quantifiable costs and benefits dwarfed the quantifiable



 This CBA resulted in keeping the battle tanks in the existing location. CBA Training

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CBA Conclusions



- Good CBA work helps the organization meet its missions by enabling better decision making
- The CBA process adds value by stimulating thinking about alternatives and provides learning for the future
- CBA enable the comparison of quantifiable and nonquantifiable elements of a problem
- CBA is a single use costing effort rather than one repeated periodically
- The goal is "cost informed" rather than cost dominated decision making

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Check on Learning



- How does the lack of cost information affect decisions?
- What other decision criteria are considered in CBA?



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Cost Benefit Analysis



The following charts were extracted from the Deputy Assistant Secretary of the Army (DASA) for Cost and Economics (CE)

<u>Cost-Benefit Analysis (CBA) Training Briefing</u>

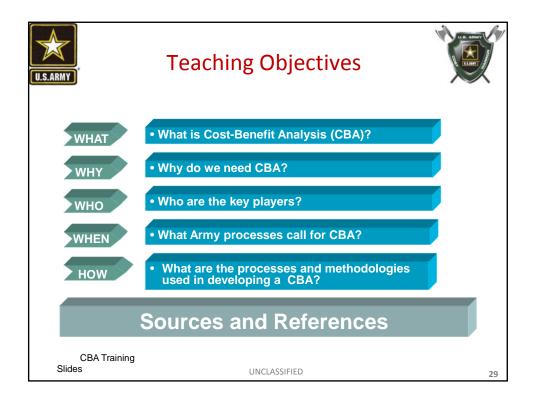
Much of the information was developed by Ms. Cecile Batchelor, CIV USA ASA FMC, as a CBA subject matter expert and key CBA training instructor for the Army

Three case studies are included to provide practical experience in conducting the Army CBA eight step process, and to assist the student in understanding the importance of CBA in the Army decision making process.

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What is a Cost Benefit Analysis (CBA)?



- A structured methodology for identifying and comparing costs and benefits (quantifiable and non-quantifiable) of alternative courses of action to identify the "BEST" solution for achieving a stated goal or objective.
- In English
 - Identify alternative courses of action (COA) for solving a problem
 - Determine their quantifiable and non-quantifiable costs and benefits.
 - Provides a method for selecting the best COA

Objective: Make the best possible use of limited funds and ensure that no significant resource-related issue is decided without a thorough review of its costs, its projected benefits, and the trade-offs that might be required to pay for street

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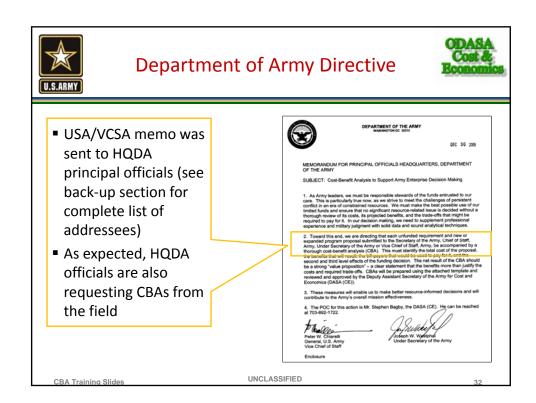
Why do we need CBAs?

- To make the best possible use of limited funds, i.e. get the best bang for the buck.
- When making resourcing decisions:
 - Treat costs, both near-term and long-run, as an up-front consideration, not as an afterthought.
 - Understand how much benefit will be derived.
 - Identify billpayers.
 - Consider second- and third-order effects.
- Department of the Army memo dated DEC 30 2009

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The Spirit of the Memo



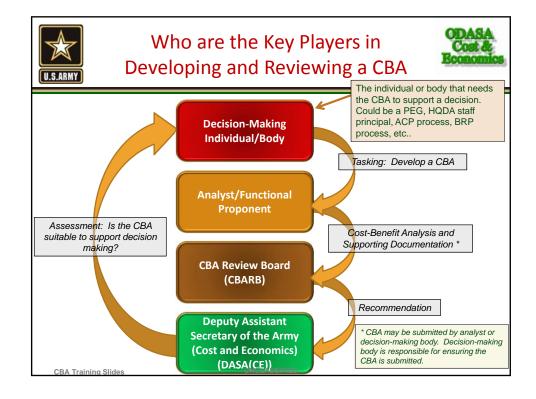
- Value of Cost-Benefit Analysis:
 - Supplements professional experience, subject matter expertise, and military judgment with rigorous analytical techniques
 - Enables leaders and managers to make better resourceinformed decisions
 - Contributes to the Army's overall mission effectiveness
- What do senior leaders expect?
 - Collaborative and innovative problem solving
 - Analytical rigor and innovative thinking



This is adaptation, NOT transformation

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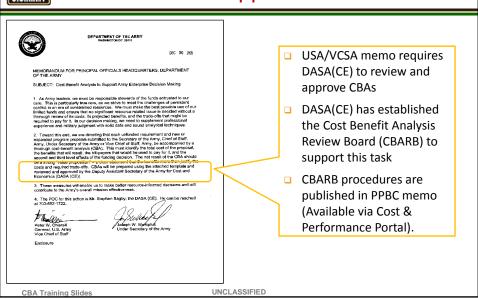
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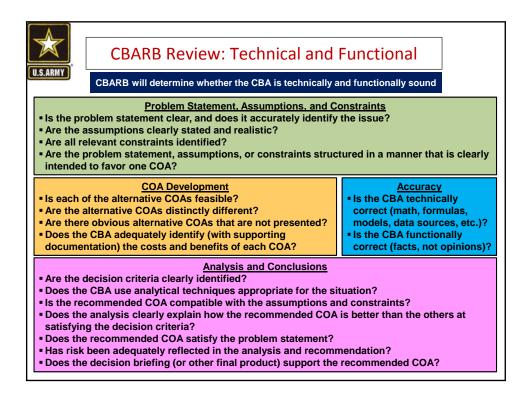




DASA(CE) Responsibility: Review and Approve CBAs









CBARB Review: Content



Key Questions



- □ The requirement or problem statement:
 - □ Is it sound?
 - □ Is it redundant or duplicative of another requirement?
 - Does it have a useful life that justifies the expenditure of resources?
- Does the recommended COA represent the best value for the Army?
 (Optimum balance of performance, cost, schedule, and risk.)
- Does the recommended COA adequately address second- and third-order effects?

CBARB does not usurp decision maker's authority to approve/disapprove the CBA recommendation.

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CBARB Composition



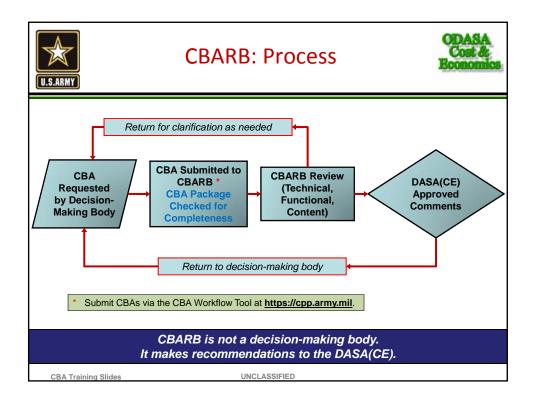
- □ Board chair: DASA(CE) division chief
- Standing members:
 - □ Army Budget Office (ABO)
 - PAED
 - □ G-3/5/7



- Other members, as needed based on the subject matter:
 - □ Appropriate DASA(CE) divisions
 - □ PEG representatives (as determined by PAED)
 - □ ABO appropriation sponsors (BUI, BUO, BUR)
 - HQDA functional proponents
 - Manpower specialist from G-1

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When CBAs are Required: FY12-16 POM Development



Extract from Army Program Guidance Memorandum (APGM)

- CBA required:
 - Proposed new requirement or new funding request of \$10 million in any year or \$50 million over the POM
 - Proposed increase to existing requirement or existing funding request of \$10 million in any year or \$50 million over the POM, or 5% growth
 - At PEG discretion, any proposed new or increased requirement or funding request requirement sufficiently important to require CBA (without regard to dollar thresholds)
- CBA s are due to CBARB three weeks prior to MDEP briefing to PEG

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When CBAs are Required

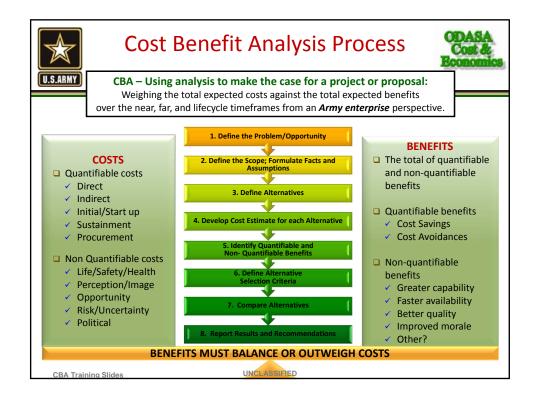


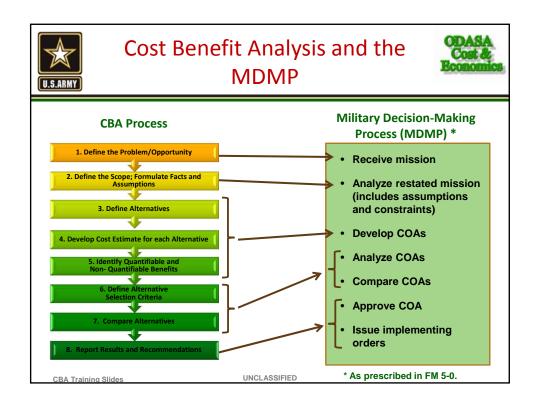
Below is are some examples of when CBAs are required.

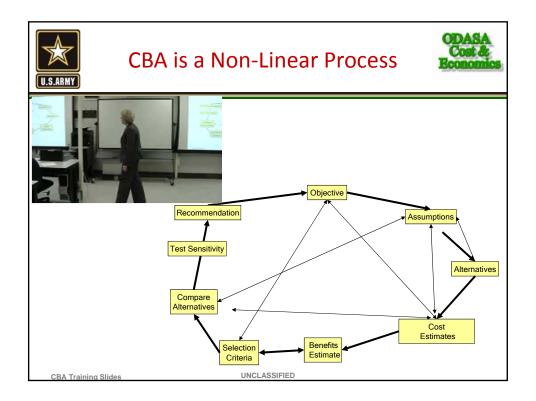
- As noted by USA/VCSA memo
- For POM development (see next slide)
- With Force Design Updates
- With Concept Plans
- Part of VCSA portfolio analyses
- To ACP, BRP, AR2B with issues they will consider
- Developed in response to directive from Army leadership, OSD, or Congress
- Submitted with acquisition actions not associated with a decision milestone

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Check on Learning



- What is Cost Benefit Analysis?
- What is CBARB?
- Why do we need to do CBA?



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CBA: The Process

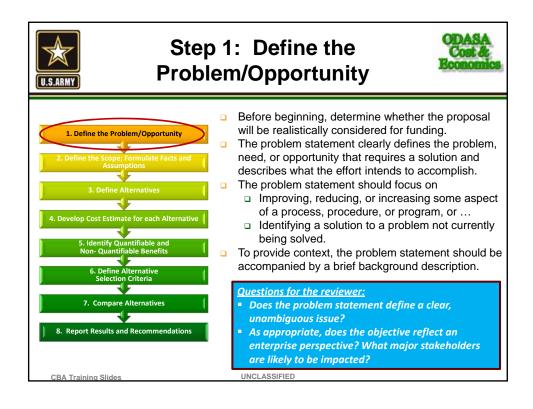


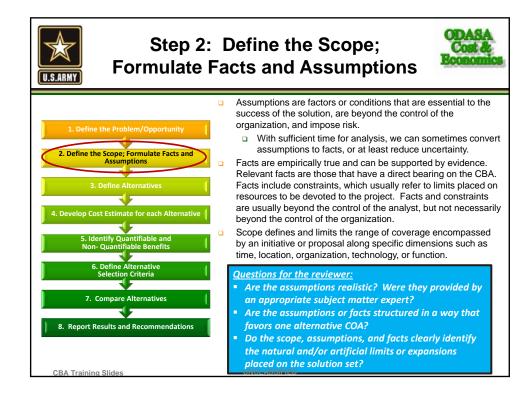
PROCESS STEPS

In this section, blue boxes identify questions that can be used by reviewers of CBAs.

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Army CBA Process Development Of Step 1 and 2

Define Problem/Opportunity

Define Scope; Formulate Facts and Assumptions

An Introductory Example

"Choosing an Item from A Lunch Menu"

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Author: William T. Huddleston, MSOR, MSME Government Management Institute Supervision: Dr. Dale R. Geiger, CMA, CGFM



Cost Benefit Analysis U.S. Army CBA Process "Choosing An Item From A Lunch Menu"



Case Background:

- Responsibilities at Fort Bragg, North Carolina require you to attend a meeting at the Pentagon, Washington, DC.
- Following morning discussions, you are hungry for a quality lunch but you have a diet related heart health sensitivity.
- Time constraints at conference require you have lunch inside the Pentagon.
- The "Pentagon Executive Dining Club" has an excellent lunch selection, quality food and you decided to give it a try.

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Cost Benefit Analysis U.S. Army CBA Process



"Choosing An Item From A Lunch Menu"

Assumptions/Constraints

- You are looking forward to choosing lunch from the menu at the "Pentagon Executive Dining Club" dining facility.
- The establishment is known for having excellent award winning food and an exceptional luncheon selection!
- Although you are very hungry and have no cost constraints on your selection, you must select a heart healthy lunch of low saturated fat.
- Your lunch selection has been narrowed down to five items

Perform a Cost Benefit Analysis (CBA) to determine the "best" lunch selection.

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Pentagon Executive Dining Club Luncheon Menu



Fresh-Simple-Authentic-Delicious

Classic Pepperoni Pizza; \$10.99; Cal: 910; Sat. Fat: 22g; Carb: 144g

BBQ Bacon Burger Combo; \$6.99; cal: 1,285; Sat. Fat 42g; Carb: 125g

Chicken Parmigiana Dinner; \$13.79; Cal: 1,020; Fat: 39g; Carb: 105g

Parmesan-crusted Chicken; \$10.49; Cal: 880; Sat. Fat: Carb: 41g

Mom's Meatballs and Spaghetti; \$12.50; Cal: 1,240; Sat. Fat 21g; Carb: 99g

Grilled Salmon; \$17.99; Cal: 660: Sat Fat 11g; Carb: 72g Grilled Chicken sandwich; \$10.99, Cal: 670; Sat Fat: 9g:

Chicken Caesar Salad; \$9.99, Cal:650; Sat Fat: 9g: Carb: 29g

Traditional Greek Salad; \$4.99; Cal: 550; Sat.Fat:10g; Carb: 14g Desserts
All Desserts \$ 3.50

Chocolate Cake; Cal: 540; Sat Fat: 13g; Carb: 62g

Lemon Passion; Cal: 32; Sat Fat: 1.7g: Carb: 64g

Panna Cotta; Cal: 450; Sat Fat: 32g; Carb: 27g

Apple Crostata; Cal: 310; St Fat 6g; Carb: 47g

Drinks All Drinks \$ 1.50

Coffee; Cal: 2; Str Fat:0g; Carb:0g

Blackberry Mint Tea; Cal: 130; Sat Fat: 0; Carb: 31g

COCA-COLA; Cal:140; Sat Fat: 0g; Carb: 39g

DIET COKE; Cal:0; Sat Fat:0g; Carb:0g.

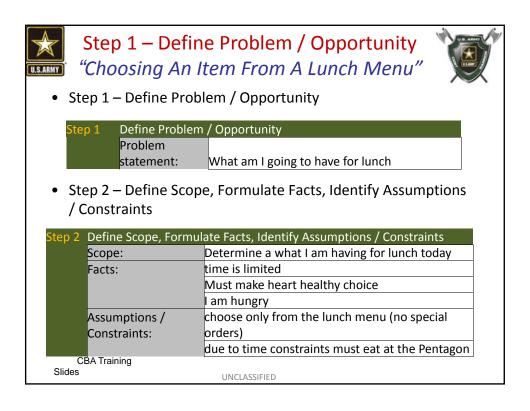
Beer; Cal: 110; Sat Fat: 0g; Carb: 11g

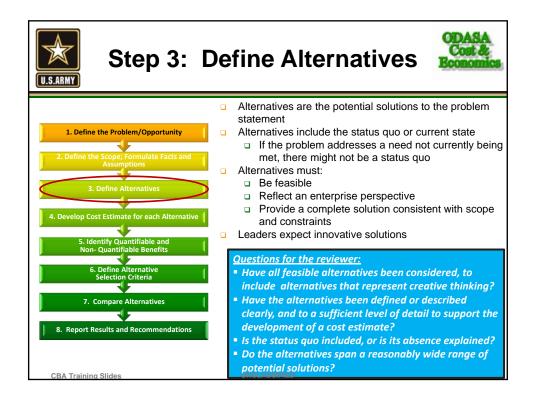
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Developing Alternatives

- · Be innovative ... think creatively
- Consider the complete process that is the subject of the CBA, and be willing to change any of the elements. This includes:
 - Inputs
 - Outputs
 - Performance standards
 - Policies
 - Resources used to perform the process

(in-house labor, contractors, automation, supplies, etc.)

 To help address the problem from all perspectives, get active participation by all stakeholders

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Think outside the box!

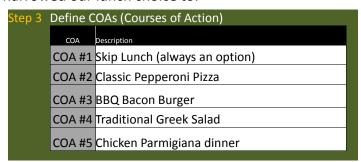


Step 3 – Define Alternative COA's "Choosing An Item From A Lunch Menu"



Step 3: Define Alternative Courses of Action (COAs)

Although the menu offers excellent selections we have narrowed our lunch choice to:



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Check on Learning



- What are the first three steps of the CBA process?
- Why are each of the first 3 steps of the process important in developing a CBA?



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Step 4: Develop Cost Estimate for Each Alternative





- Cost estimate captures the total cost of each alternative over its relevant life cycle
 - Cost perspective vs. POM/budget perspective: Relevant life cycle often extends beyond POM/budget time horizon
- Cost estimate includes both one-time and recurring costs
 - One-time: Costs of developing the solution and putting it in place
 - Recurring: Costs of performing the new process/solution
- To ensure apples-to-apples comparison of alternatives:
 - Develop robust cost element structure or work breakdown structure (a list of things that cost money) and use same structure for all alternatives
 - □ Don't change major elements problem statement, assumptions, scope, etc.. from one unalternative to another



Questions for the Reviewer



- Does the cost estimate span the appropriate life cycle?
- As appropriate, does the documentation clearly differentiate between a cost-perspective estimate and a POM/budget-perspective estimate?
- Are the cost estimates for each COA structured in a way that supports apples-to-apples comparison?
- Is the cost estimate backed up by supporting documentation:
 - Data sources identified?
 - Rationale and methodology explained?
 - Analysts/POCs identified?

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Guidelines and Tips for Cost Estimating



- Begin with clear understanding of how each COA works and what resources are used to carry out the process ... process map or flowchart can be very helpful
- Use authoritative data sources, to include:
 - □ Personnel costs: Army Military-Civilian Cost System (AMCOS) *
 - □ Contract costs: Contracting office
 - □ Inflation: Known price growth or ASA(FM&C) website *
- □ To help ensure you've captured all costs, be sure to consider:
 - One-time and recurring costs
 - Roles of all relevant stakeholders
 - □ Costs associated with technology, safety, security, etc..
- Increase level of detail as needed. For example, you might need to segregate costs by
 - MDEPs
 - Appropriations
 - □ Cost categories (civilian personnel, military personnel, contracts, supplies, etc..)

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* URLs are in Resources section (slides 58-59)



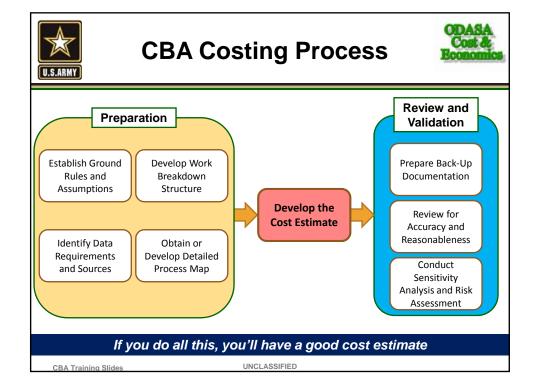
Guidelines and Tips for Cost Estimating (cont'd)



- Develop supporting documentation that can stand alone to explain the cost estimate – a critical element for CBARB reviews
- Current vs. constant dollars
 - Definitions
 - Current: Includes inflation ... the cost that will be incurred when the money is used. Also referred to as "then-year dollars" and "inflated dollars."
 - Constant: Cost with inflation removed.
 - Guidance:
 - Develop cost estimate in constant dollars to support decision making. Ensures apples-to apples comparison of costs over time.
 - Display cost estimate in current dollars to ensure decision maker is aware of impact on POM and budget.

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Case Study:



"Choosing An Item From A Lunch Menu"

Step 4 - Develop Cost Estimate for each Course of Action (COA)

Guidelines and Tips for Cost Estimating:

- Use authoritative data sources (menu)
- Capture all costs (burger and shake, salad and water....)
- Increase level of detail only as needed
- Apply inflation as applicable
- Each COA should have comparable cost elements

Does Cost estimate span appropriate life cycle?Is there supporting documentation for our cost estimate?

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Step 4 – Develop a Cost Estimate "Choosing An Item From A Lunch Menu"



Step 4: Develop Cost Estimate for each Course of Action (COA) (see Menu)

COA	SKIP LUNCH	PIZZA & Beer	BURGER & Coke	GREEK SALAD & Mint Tea	PARMIGIANA & Diet Coke
QUANTIFIABLE	\$0	\$12.49	\$ 8.49	\$6.49	\$15.29
QUALITATIVE NON QUANTIFIABLE	Blood sugar imbalance- medical cost impact.	Medical cost heart impact. Hunger satisfaction	Medical cost heart impact. Hunger satisfaction	Heart health	Medical cost heart impact. Hunger satisfaction

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Create a Cost Estimate



"Choosing An Item From A Lunch Menu"

Each COA should have comparable Cost elements

	Menu Item	Menu Cost
ars (Skip Lunch	0
	Pizza	12.49
	Burger	8.49
Ğ	Greek Salad	6.49
nstant	Parmigiana	15.29
Ō		

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Step 5: Identify Quantifiable and Non-Quantifiable Benefits





- Benefits: The quantitative and qualitative results expected as a result of implementing an alternative.
- Identify benefits one COA at a time ... no comparison of COAs is done at this point.
- Benefits provide the starting point for identifying alternative selection criteria (Step 6).
- Best source for identifying benefits: Subject matter experts
- Two broad categories:
 - Quantifiable benefits are measurable ... they can be assigned a numeric value.
 - <u>Non-quantifiable benefits</u> cannot be measured with any reasonable accuracy or possibly at all.

Questions for the reviewer:

- Do the perceived benefits reflect an enterprise perspective?
- Are the benefits consistent with the problem statement?

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Typical Types of Benefits



Objective Benefits

- Cost (wide range of cost data can be developed)
- Cycle time or material usage
- Revenue generated from sales of assets
- Readiness ratings
- Number of documents processed

All objective benefits are quantifiable

Subjective Benefits

- Customer satisfaction
- Morale
- Mission capability
- Quality of service
- Risk to Soldiers and other personnel
- Public perception of the Army

Usually quantifiable

Usually not quantifiable

The analysis should clearly identify what the Army will get in return for the costs that will be incurred.

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Step 5 - Identify Quantifiable and Non-Quantifiable Benefits



"Choosing An Item From A Lunch Menu"

Step 5: Identify Quantifiable and Non-Quantifiable Benefits:

COA	SKIP LUNCH	PIZZA	BURGER	GREEK SALAD	PARMIGIANA
QUANTIFIABLE (Sat. Fat)	0	22g	42g	10g	39g
NON QUANTIFIABLE	• None	• Taste •Hunger Satisfaction	• Taste •Hunger Satisfaction	• Heart health •Hunger Satisfaction	• Taste •Hunger Satisfaction

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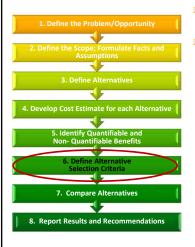
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Step 6: Define Alternative Selection Criteria





- Alternative selection criteria are the standards upon which the decision will be based.
- CBAs must contain documentation that identifies the recommended decision criteria and the extent to which each alternative satisfies each of the criteria.

Questions for the reviewer:

- Are the selection criteria appropriately tailored to the problem statement or requirement?
- Has appropriate consideration been given to both cost and non-cost criteria?
- If weighting of selection criteria has been used, has the leader agreed with the weighting?
- Do the selection criteria appear unrealistically skewed to favor one alternative?

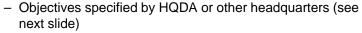
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An Approach to Identifying Selection Criteria



- Develop list of selection criteria
 - Relevant cost issues
 - Benefits identified in Step 5
 - Negative impacts of the alternative COA
 - Guidance provided by the leader



Pare the list down to the handful of most meaningful factors that should be taken into account in selecting a COA.

The person best qualified to identify selection criteria is the process owner or subject matter expert

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Possible Selection Criteria: Non-Financial



Criteria imposed by higher headquarters.

E.g., in a recent POM build, HQDA directed that all issues be evaluated for their impact on ARFORGEN.

Define how each criterion is measured and by whom. Make sure that the entity providing the measurement is credible.

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Possible Selection Criteria: Financial



- Total Lifecycle Cost: Compares the total cost of two or more COAs over a relevant time period.
 - Use of Net Present Value might be appropriate in situations involving major investments
- Benefit-Cost Ratio: Compares the present value of total benefits with the present value of total costs.
- Break-Even Point (Payback Period): The point in time at which the cumulative cost reduction generated by a COA equals its one-time investment or implementation cost. I.e., it is the point in time at which the COA has paid for itself.

Reminder: Financial criteria must be evaluated in current and constant dollars.

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Step 6 - Define Alternative Selection Criteria "Choosing An Item From A Lunch Menu"



List the Alternative Selection Criteria

Step 6	Define Alternative Selection Criteria						
	Criteria	teria Description					
	1	Hunger Satisfaction					
	2	Cost					
	3	Nutritional Value					
	4	Taste					

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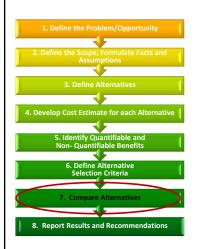
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Step 7: Comparison of **Alternatives**





- 7a. Compare COAs using alternative selection criteria and identify the preferred COA.
- 7b. If there is a bill associated with the recommended COA, identify the billpayer.
- Identify the positive and negative impacts of the second- and third-order effects. What must be done to manage the negative impacts?
- 7d. Determine the robustness of the conclusions. If anything changes assumptions, costs, benefits, etc... - would the recommendation change?
- 7e. Identify the high-risk aspects of the recommended COA and define appropriate risk mitigation measures.

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Step 7a: Compare COAs Using Alternative Selection Criteria



- ☐ The essence of the CBA process is in comparing at least two courses of action in order to identify the preferred alternative.
- □ As a general rule, the preferred alternative is the alternative that provides the greatest amount of benefit in relation to its cost.

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Aid for Accomplishing Step 7a



Costs	Benefits	Selection Criteria		
Equal	Unequal	Alternative that provides greatest benefits for given cost		
	Equal	Subjective reasoning and a fortiori analysis		
Unequal	Unequal	Alternatives ranked in order (based on benefit/cost ratio, net present value, or other relevant criterion)		
	Equal	Least costly alternative		

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Step 7b: Billpayers Step 7c: 2nd- and 3rd-Order Effects



 Billpayers are the funding sources that have been identified to cover the cost of the recommended COA.

In most cases, the individual or team developing the CBA won't have the authority to identify billpayers. This requires collaboration with the organization's resource manager.

Note: Savings can be used as a billpayer, but cost avoidances cannot.

Savings: A cost reduction that enables a manager to move funds from one function to another

Cost avoidance: A cost reduction that does not enable a manager to move funds.

Second- and third-order effects are the "ripple effect" of the recommended COA: "The recommended COA will solve our problem, but it will also create an additional factor we will have to deal with."

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Steps 7d and 7e: Sensitivity Analysis and Risk Assessment



- Sensitivity analysis identifies the impact on the recommendation should any element of the analysis change.
- Risk assessment describes risks that can impact the achievement of stated benefits or the cost of solving the business problem. For each risk, assess the likelihood of occurrence and develop a mitigation strategy.

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Questions for the Reviewer: Step 7



- Does the analysis clearly demonstrate how the recommended COA best satisfies the selection criteria?
- Is the recommended billpayer consistent with Army priorities?
 Do the benefits of the recommended COA justify the billpayer?
- Are second- and third-order effects identified, and are the negative impacts acceptable?
- How sensitive is the recommendation to possible changes in costs, benefits, assumptions, etc...? If the recommendation is highly sensitive to changes, has more in-depth analysis been done?

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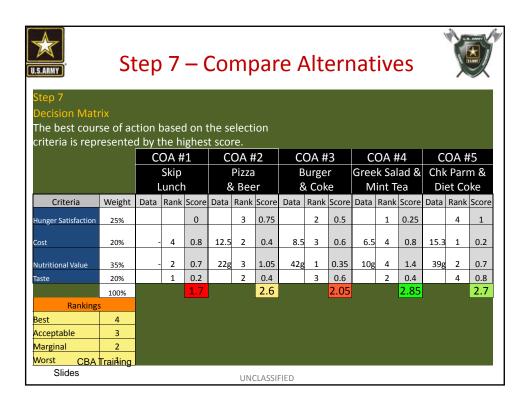
Questions for the Reviewer: Step 7 (cont'd)

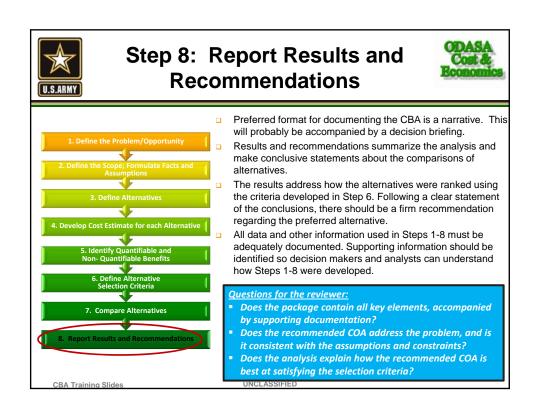


- Which elements of the CBA require sensitivity analysis?
 - Test only those elements for which there is considerable uncertainty or risk.
 - Can include any element: Assumptions, constraints, costs, benefits, weighting of selection criteria, etc...
- Address sensitivity from either or both perspectives:
 - What is the impact of a change of such and such a magnitude?
 - How large a change can occur before the recommendation changes?
- Have all reasonably likely risks and their impacts been identified? Are the recommended mitigation approaches adequate? Are they affordable?

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Cost Benefit Analysis U.S. Army CBA Process



"Choosing An Item From A Lunch Menu"

Step 8: Report Results and Recommendations

Executive summary includes, Problem statement, COAs, summary of necessary resources, Recommendation, and Cost

Executive Summary

Problem: What should I have for lunch today?

Five Courses of Action were developed to determine the best menu

All COAs utilize existing funding allocated to the action.

Recommendation: Order the Greek Salad and Mint Tea

Cost to Implement:

- \$4.99 + \$1.50 = \$6.49

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CBA Summary



- CBA has top-down support and is becoming embedded in Army decisionmaking processes.
- CBA helps leaders and managers make better resource-informed decisions and thus helps the Army make better use of resources that are becoming increasingly constrained.
- Robust analysis makes it easier to explain and defend Army resource requirements.
- Many of us will be active users of CBAs either helping to develop them or reviewing them for senior decision makers.
- Support is available tools, models, guides, dedicated mailbox, additional training.
- CBA is based on a sound, logical approach to problem solving, similar to MDMP. It's not rocket science.

DASA-CE is here to help!

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Check on Learning



- What are 2nd and 3rd order effects?
- Selection criteria may be ______ or
- How do results change when rank or weights are adjusted?
- Is there always clear solution to a given problem?



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Cost Benefit Analysis A Second Practical Exercise



U.S. Army Cost Benefit Analysis Process

"Choosing A Mode of Transportation"

CBA Training

Author: William T. Huddleston, MSOR, MSME Government Management Institute Supervision: Dr. Dale R. Geiger, CMA, CGFM



Cost Benefit Analysis "Choosing A Mode of Transportation"



Case Background:

- You are a Project Manager assigned to Fort Huachuca, Sierra Vista Arizona.
- You and your wife are looking forward to some well deserved time off to attend the wedding of your sister in Los Angeles, California.
- In addition to the wedding, this will be the first time in over 3 years that the entire family is together. It is also the first family reunion since the completion of your tours in Iraq and Afghanistan.
- Three modes of transportation are available to attend the wedding, Personally Operated Vehicle (POV), Airplane, and Train.
- Since you are on a tight family budget, you gathered relevant data to assist
 you and your wife in arriving at a "cost informed decision" on the best mode
 of transportation to attend the family event.

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Cost Benefit Analysis



"Choosing A Mode of Transportation"

Case Background Supporting Data:

Trip duration 4 days, 3 nights Cost of gasoline: \$3.50/gal

Depreciation of automobile (miles based): 22 cents/mile

Tires rated at 40,000 miles Cost of tires: \$1,000

Automobile gas mileage: 22 miles/gal

Two individuals traveling; Plane ticket; \$400/person.

Train ticket: \$158/person

In-route food: \$30 (automobile) \$25 (train) \$15 (airplane)

Round trip mileage: Sierra Vista. to Los Angeles Cailfornia:1,000 miles Los Angeles hotel:

\$100/night

Entertainment; \$100/day Rent-A-Car; 45/day

POV parking (Tucson, AZ): \$14/day

POV parking (Union Station-Tucson): \$10/day.

POV parking (Hotel): \$ 7 / day

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"Choosing A Mode of Transportation"

In Class Assignment:

Using the Army CBA Cost Benefit Analysis Process;

- Develop a response to each of the first 3 steps in the CBA process. (15 minutes)
- Use the Case background information, and class agreed upon COAs to complete steps 4 thru 7 (30 minutes)
- Use Excel spreadsheet for module 12.1 to help with the CBA
- Write an executive summary for your recommendation (15 minutes)

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Army Cost Benefit Analysis Process

- 1. Define and scope the problem/opportunity
- Formulate assumptions and constraints.
- 3. Define Courses of Action.
- 4. Develop cost estimates for Courses of Action.
- 5. Identify quantifiable and nonquantifiable benefits.
- 6. Define Courses of Action selection criteria.
- 7. Compare Courses of Action.
- 8. Report results/recommendations

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Cost Benefit Analysis "Choosing A Mode of Transportation" Step 1: Define the Problem/Opportunity



Step 1: Define the Problem/opportunity:

Make a "cost informed decision" on the best mode of transportation to use for a trip from Sierra Vista, Arizona to Los Angeles, California to attend a wedding and a family reunion."

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"Choosing A Mode of Transportation"



Step 2: Define Scope, Formulate Facts

Step 2. Define Scope, Formulate Facts, Identify Assumptions and Constraints

Scope: Mode of transportation decision is limited to this single round trip from Sierra Vista, AZ to Los Angeles, CA.

- Trip duration is 4 days, 3 nights
- Two individuals to make the trip
- A car is needed upon arrival

Assumptions

- Entertainment: \$100 / day
- Parking:
 Airport:\$14/day
 Train Station:\$10 / day
 Hotel:\$7 / day
- Tires rated at 40,000 miles Cost of tires: \$250 / tire CBA Training

Assumptions (cont'd):

- Gasoline: \$3.50 / gal.
- Auto depreciation: \$0.22 / mile
- · Car gas mileage: 22 mpg
- Round-trip mileage: 1,000 miles
- Plane ticket: \$400 / person
- Train ticket: \$158 / person
- Food Costs:
 - Train: \$25 per person per trip Plane: \$15 /person per flight
 - Car: \$30 / day
 - Hotel: \$100 / night double

occupancy

Car Rental: \$45 / day



Cost Benefit Analysis "Choosing A Mode of Transportation"



Step 3: Define Courses of Action

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Step 3: Define Courses of Action (COA's):

- 1. Stay home (always an option)
- 2. Drive POV
- 3. Airplane
- 4. Train

These are the only 4 options to consider for this case study.

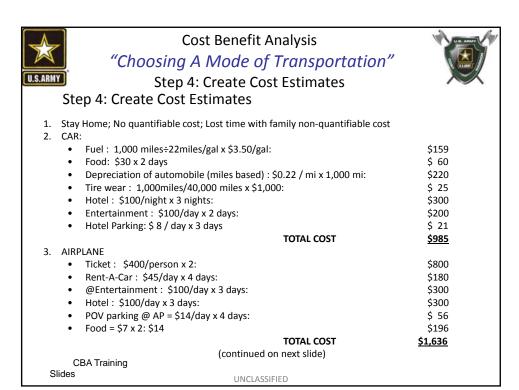
Class to complete Step 4: Create Cost Estimates (20 minutes to complete)

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Cost Benefit Analysis "Choosing A Mode of Transportation"



Step 4: Create Cost Estimates

Step 4: Create Cost Estimates (cont'd)

4. TRAIN

	TOTAL COST	<u>\$1,046</u>
•	Rent-A-Car @ \$45/day x 4:	\$180
•	Food @ \$25/day x 2 people x 1 day:	\$ 50
•	Entertainment @ \$100/day x 2:	\$200
•	Hotel @ \$100/night x 3:	\$300
•	Car parking @ Union station @ \$10/day x 4:	\$ 40
•	Ticket @ \$158 x 2:	\$316

Class to complete Step 5: Define Quantifiable and Non-Quantifiable Costs. (10 minutes to complete)

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"Choosing A Mode of Transportation"



Step 5: Define Quantifiable and Non-Quantifiable Costs

Step 5: Define Quantifiable and Non-Quantifiable Costs

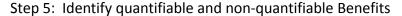
COA	STAY HOME	CAR	AIRPLANE	TRAIN
QUANTIFIABLE	\$0	\$985	\$1,636	\$1,086
NON QUANTIFIABLE CBA Training	 Unrecoverable lost time with family. Miss the wedding Family discontent 	Lost leisure and business time. Family goodwill	Lost leisure time. Family goodwill	Lost leisure time. Family goodwill
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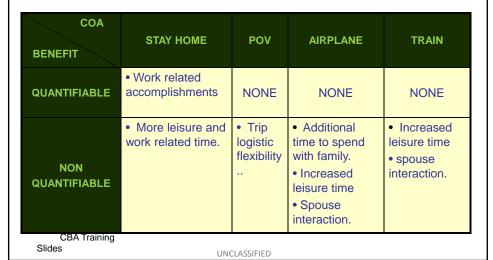


Cost Benefit Analysis

"Choosing A Mode of Transportation"









"Choosing A Mode of Transportation"



Step 6: Define Selection Criteria

Step 6: Define Selection Criteria:

- Time to spend with family
- Driving flexibility throughout trip
- Leisure Time
- Cost

Step 6	Define Alternative Selection Criteria				
	Criteria Description				
	1	Time to spend with family			
	2	Driving Flexibility			
	3	Leisure Time			
	4	Cost			

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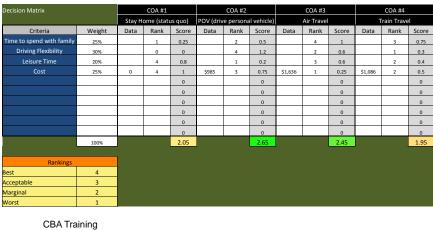


Cost Benefit Analysis

"Choosing A Mode of Transportation"







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Cost Benefit Analysis "Choosing A Mode of Transportation" Step 8: Results and Recommendations



Step 8: Report results and recommendations:

Executive Summary

Problem: What should I have for lunch today?

COA: Four Courses of Action were developed to determine the method for traveling to the wedding; Stay at home, Car, Train or Plane.

Billpayer: All options utilize funding allocated to the action.

Recommendation: Travel by Car.

Cost to Implement: \$ 985.00

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Check on Learning



- What does it meant to define the scope of the CBA?
- How do non-quantifiable benefits impact the decision?



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U.S. Army Cost Benefit Analysis Process

An Army Storage Issue

"Army Pre-Positioned Stock (APS)"



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This case has been developed by the Army under the direction of Ms. Cecile Batchelor, CIV, USA ASA FMC for use in the Army Cost Benefit Analysis for this Introduction to Cost Benefit Analysis lides

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Lease Warehouse



Cost Benefit Analysis U.S. Army CBA Process "Army Pre-Positioned Stock (APS)"



Case Background:

- Army to select TYPE of storage facilities to be used at five preselected APS locations based on a National Security Strategy.
- 4,000 tactical vehicles returning from Iraq need to be stored at the predetermined APS sites.
- Storage locations, the number of vehicles to be moved to each site, and timeline for movement is predetermined.
- Storage options Continental United States (CONUS):
 - Lease warehouse, Purchase Large-Area Maintenance Shelters (LAMS), Outside storage
- Storage options Outside Continental United States (OCONUS):
 - Purchase LAMS, outside storage.

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Cost Benefit Analysis U.S. Army CBA Process "Army Pre-Positioned Stock (APS)"



Case Background – Five Predetermined APS Locations

- Two APS locations within the Continental United States (CONUS):
 - 1. Oakland Army Terminal, California: (L1)
 - 2. Picatinny Arsenal, New Jersey: (L2)
- Three Outside Continental United States (OCONUS):
 - 1. Doha International Airport, Qatar: (L3)
 - 2. Pirmasens Army Depot, Germany: (L4)
 - 3. Diego Garcia, Indian Ocean: (L5)

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Cost Benefit Analysis U.S. Army CBA Process "Army Pre-Positioned Stock (APS)"



Case Background:

- APS costs consist of storage facility purchase or lease, and Care Of Supplies In Storage (COSIS).
- LAMS and/or leased warehouses are available where these storage options exist.
- After five years of use, each LAMS structure requires refurbishment at 20% original purchase price.
- LAMS Useful life = 20 years at which point they must be replaced.
- The LAMS manufacturer has a Government approved price list that shows prices increase 2%/year.
- The cost of leasing a warehouse increases 2% each year.

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Cost Benefit Analysis

U.S. Army CBA Process "Army Pre-Positioned Stock (APS)"



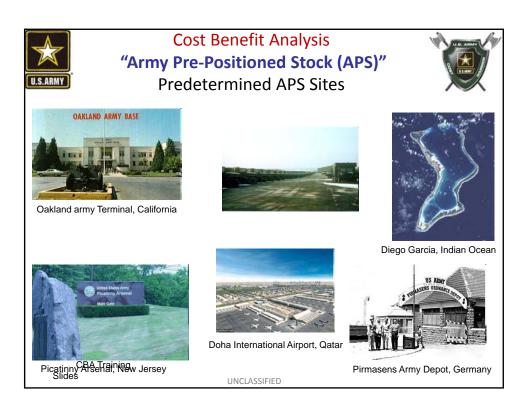
Case Background

- A Cost Benefit Analysis (CBA) has been requested to determine the best "Cost Informed" decision for the following storage COAs;
 - 1. Lease warehouse at location L1, L2 and purchase LAMS at location L3, L4, L5.
 - 2. Purchase LAMS at all locations.
 - 3. Use outside storage at all locations.
- Life Cycle (FY10-FY34) considered most important decision criteria.
- POM/Budget Cycle (FY10-FY17) an important decision criteria.
- Deployment response time, Long term impact to site, and resale of LAMS also decision criterion to be considered.

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"Army Pre-Positioned Stock (APS)"

Benefit Analysis Process shown:

- Develop a response to each of the items in the eight step CBA process.
- Conduct a Cost Benefit Analysis to determine the "best" APS storage scenario based on guidance provided.
- Use the Decision Matrix provided to address Item # 7 and develop Item #8

Army Cost Benefit Analysis Process

- 1. Define and scope the problem/opportunity
- Formulate assumptions and constraints.
- Define Courses of Action. 3.
- Develop cost estimates for Courses of Action.
- Identify quantifiable and nonquantifiable benefits.
- **Define Courses of Action** selection criteria.
- Compare Courses of Action.
- Report results/recommendations

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Using the Army CBA Cost



U.S. Army CBA Process





Location	Lease Warehouse Annual	Purchase LAMS	Annual Care of Supplies in Storage (COIS)* "Indoor Storage"	Annual COSIS* "Outdoor Storage"	LAMS Refurbishment Cost (Current Dollars)
L1	19.2	43.5	8.0	14.5	20% of original purchase price every five years
L2	14.9	32.7	15.4	27.8	и
L3	Not an option	3.7	.7	1.3	u
L4	Not an option	3.7	.7	1.3	u
L5	Not an option	14.5	2.8	9.7	и

* Annual COSIS cost if location is at full capacity.
Cost is proportional to the % utilization. (e.g. , at 25% utilization, cost is 25% of the value shown.

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Cost Benefit Analysis

U.S. Army CBA Process "Army Pre-Positioned Stock (APS)"

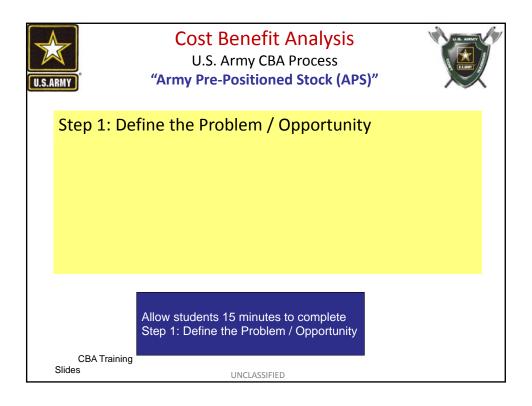


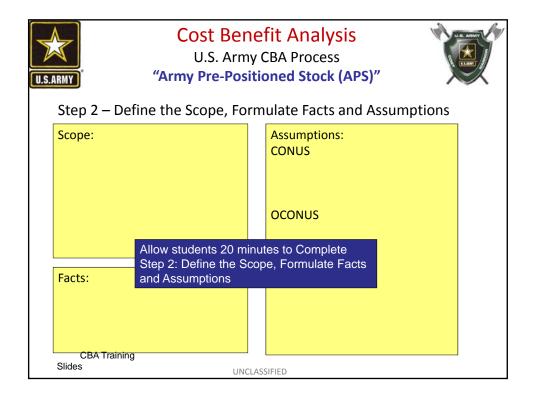
Case Background:

Based on the approved transfer timetable, the available capacity for each site is as follows:

Site No.	Location	FY10	FY11	FY12 and beyond
L1	Oakland Army Depot	0%	50%	100%
L2	Picatinny Arsenal	0%	50%	100%
L3	Doha International Airport	0%	100%	100%
L4	Pirmasens Army Depot	0%	100%	100%
CB L graining Slides	Diego Garcia	100% UNCLASSIFIED	100%	100%

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U.S. Army CBA Process
"Army Pre-Positioned Stock (APS)"



Step 3 – Define Alternative Courses of Action (COA's)

CONUS APS storage facility options

- 1.
- 2.
- 3.

OCONUS APS storage facility options

- 1.
- 2.

Allow students 15 minutes to complete Step 3: Define Alternative Courses of Action

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Cost Benefit Analysis "Army Pre-Positioned Stock (APS)" Developing Alternatives



- Be innovative ... think creatively
- Consider the complete process that is the subject of the CBA, and be willing to change any of the elements. This includes:
 - Inputs
 - Outputs
 - Performance standards
 - Policies
 - Resources used to perform the process (in-house labor, contractors, automation, supplies, etc.)
- To help address the problem from all perspectives, get active participation by all stakeholders

Think outside the box!

Slides







Step 3: Define Alternative Courses of Action:

APS Site	L1 Oakland Army Terminal California	L2 Picatinny Arsenal New jersey	L3 Doha International Airport Qatar	L4 Pirmasens Army Depot Germany	L5 Diego Garcia Indian Ocean
COA #1					
COA #2					
COA #3					_

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Cost Benefit Analysis

U.S. Army CBA Process "Army Pre-Positioned Stock (APS)"



Step 4: Develop Cost Estimates for Each Alternative

- · Guidelines for Developing Cost Estimates:
- Develop supporting documentation that can stand alone to explain the cost estimate – a critical element for CBARB reviews
- · Current vs. constant dollars
 - Definitions
 - Current: Includes inflation ... the cost that will be incurred when the money is used. Also referred to as "then-year dollars" and "inflated dollars."
 - · Constant: Cost with inflation removed.
 - Guidance:
 - Develop cost estimate in constant dollars to support decision making. Ensures apples-to-apples comparison of costs over time.
 - Display cost estimate in current dollars to ensure decision maker is aware of impact on POM and budget.

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Step 4: Develop Cost Estimate for Each Alternative

- What costs should be included in COA #1?
- Estimate lifecycle costs in constant dollars

COA #1		Lease L1	& L2, Pur	chase LAMS	5 L3, L4, I	L5			
Cost Analysis	Total	FY12	FY13	FY14	FY15	FY16	FY17	FY18	FY19
Whse Lease Cost (total)									
L1									
L2									
LAMS Purch Cost (total)									
L3									
L4									
L5									
LAMS Maint (total)									
COSIS Inside (total									
L1									
L2									
L3									
L4									
L5									
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Cost Benefit Analysis

"Army Pre-Positioned Stock (APS)"

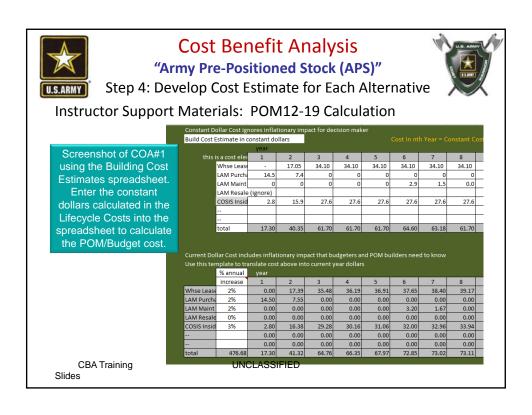


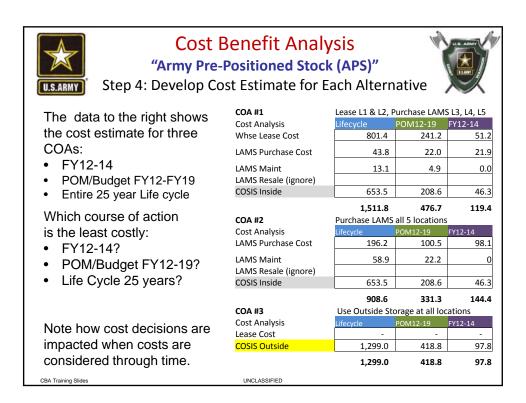
Step 4: Develop Cost Estimate for Each Alternative

- Using the previous slide as a guide, complete the lifecycle cost estimate for COA #1 (FY12-36)
 - Don't forget LAMS replacement cost
 - Ignore LAMS resale value
- Prepare lifecycle cost estimates for COAs #2 and #3 (FY12-36)
- Use the "Building Cost Estimates" Excel spreadsheet to prepare POM/Budget cost estimates for all COAs (FY12-19)

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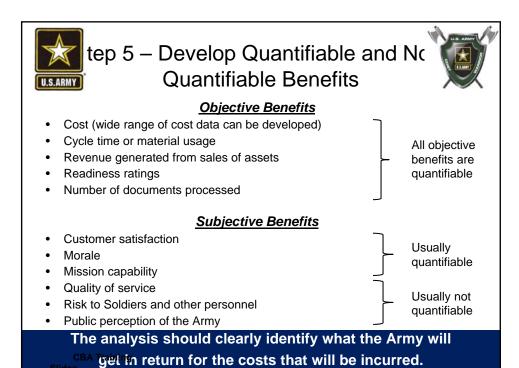
Step 4: Develop Cost Estimate for Each Alternative



Step 4: Develop Quantifiable and Non-Quantifiable Cost estimate for each Courses of Action

	COA #1	COA #2	COA #3
QUANTIFIABLE COST (Life Cycle) FY12-FY36	\$2,05000	51,111111	
QUANTIFIABLE COST POM/Budget FY12-FY19	\$1500)	\$141XI	
NON-QUANTIFIABLE COST (POM/Budget) FY12-FY19			
NON-QUANTIFIABLE COST (Life Cycle) FY12-FY36			

Does Cost estimate span appropriate life cycle?
 Is the CBApparting documentation for our cost Monages IF



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Step 5 – Develop Quantifiable and Non-Quantifiable Benefits

	COA #1	COA #2	COA #3
QUANTIFIABLE BENEFIT			
NON-QUANTIFIABLE BENEFIT			

Allow class time to discuss and suggest potential benefits of each COA, then proceed to the next slide.

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Step 6 – Define Selection Criteria



APS - Selection Criteria

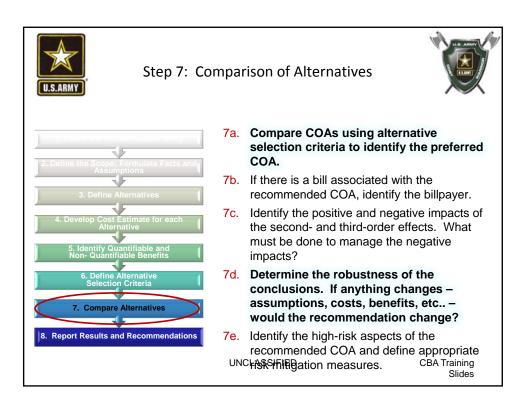
- 1.
- 2.
- 3.
- 4.
- 5.
- 6.

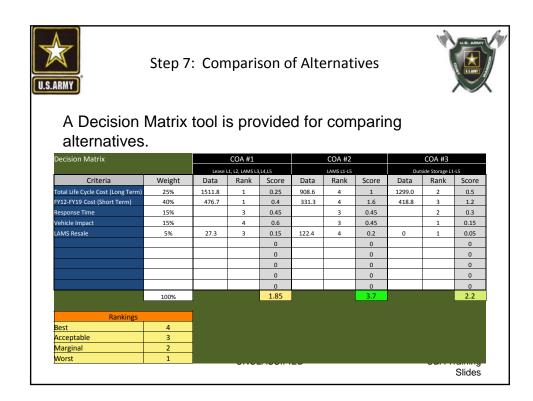
Class discussion to agree upon Selection Criteria

The leader must validate the priority or weighting of the evaluation criteria.

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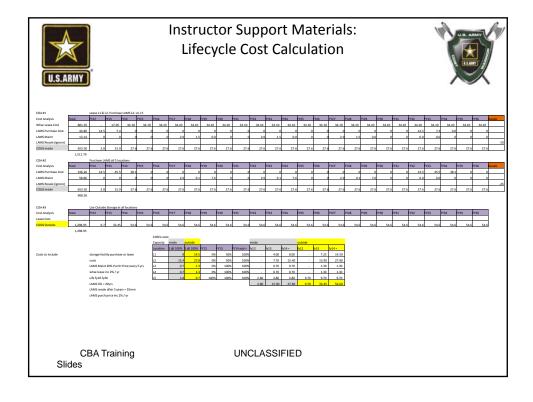
Reporting Results

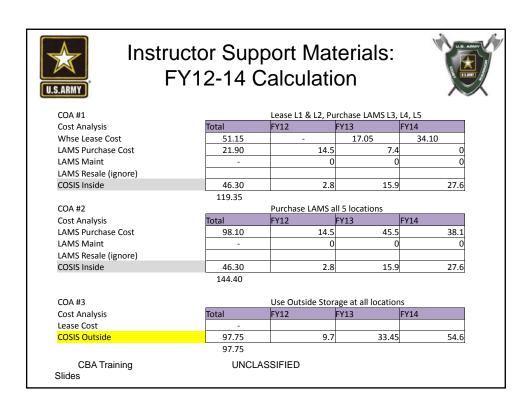


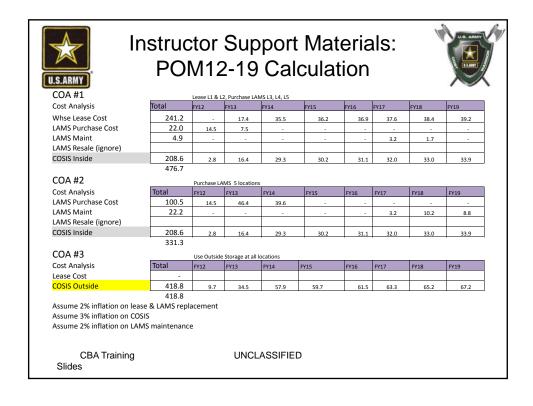
- You return to your senior leader to report the results of your CBA
- Senior leader provides new information
 - Funding for new military construction (MILCON) is available
 - POM/Budget cost should reflect additional appropriation requirements
 - Resale value of LAMS should be considered
- How do you respond?

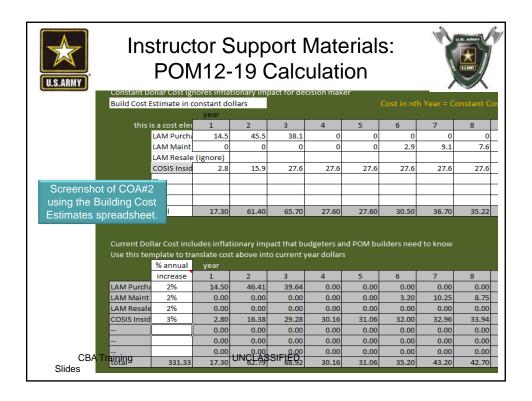
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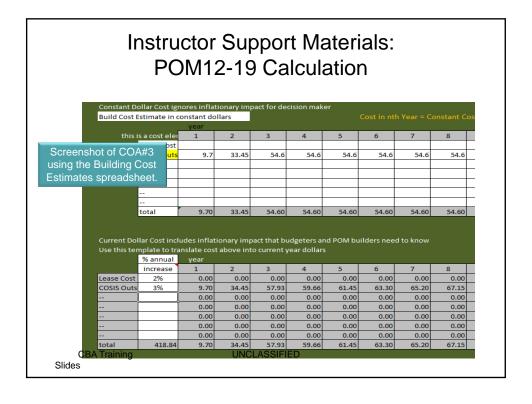
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Step 8: Report results and Recommendations*:

"Purchase Large-Area Maintenance Shelters (LAMS) at all APS sites".

* This recommendation is based on the selection criteria, ranking, and application of the supporting decision matrix by the author. Different selection criteria and ranking may result in a different recommendation.

It should be recognized that the CBA is a structured thought process and should be simply considered as a "tool" to support the selection of a "cost informed" decision. CBA Training

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Cost Benefit Analysis

U.S. Army CBA Process "Army Pre-Positioned Stock (APS)"



Step 8: Report Results and Recommendations **Executive Summary**

- The Army is required to update prepositioned stocks to respond to global contingencies, incorporating vehicles from Iraq.
- Three Courses of Action (COAs) were developed to determine the best way to update APS.
- All COAs require additional resourcing.
- Recommendation: Implement COA #2: Purchase Temporary Storage Facilities. Least cost to the Army. Greatest benefit: provides greatest flexibility for providing assets on short notice; supports availability for contingencies; maintains highest quality vehicle response readiness for the least cost to the Army.
- Cost to implement COA 2:
 - FY 10: \$ 100.9M
 - POM (FYs 12-17): \$ 320M
 - Life Cycle (FY10-FY34): \$ 1,041M

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Cost Benefit Analysis Army CBA Cost Estimate Resources



Tool/Model	URL	Purpose	
FORCES Cost Models	https://www.osmisweb.army.mil/forces/login.aspx	Suite of models that provides quick and reasonable unit cost estimates to a wide variety of users	
Army Military-Civilian Cost System (AMCOS)	https://www.osmisweb.army.mil/amcos/app/home.aspx	Personnel costs for military, civilian, contractor	
ASA(FM&C) Website	http://asafm.army.mil/Documents/OfficeDocuments/CostEconomics/rates/indices.xls	Inflation indices	
Capabilities Knowledge Base	http://asafm.army.mil/Documents/officedocuments/costecono mics/guidances/ckb-ui.pdf http://asafm.army.mil/offices/CE/Ckb.aspx?OfficeCode=1400	Research, development, and acquisition costing for major weapon/materiel systems	
Automated Cost Estimating Integrated Tools (ACEIT)	http://www.aceit.com/Pages/Products/ProductPage.aspx?id=f6 38a6d8-60e9-414a-9970-7fed249b9d25	weaponymaterier systems	
Automated Cost Data Base (ACDB)	http://www.aceit.com/Pages/Products/ProductPage.aspx?id=a0 8e4c84-8c48-49c7-9f67-d1146b4784ac		
Operating & Support Management Information System (OSMIS)	https://www.osmisweb.army.mil/osmisrdb/login.aspx	Operating and support information for major weapon/materiel systems	